1

Open the Simplicity web app on your computer or another device. Click on <u>Settings</u>.

2

Click on <u>Configure</u> <u>multi-factor</u> <u>authentication.</u>

3

SimplicitySettingsAccountsLog out

Multi-factor authentication

Multi-factor authentication adds an additional layer of security to help protect your money.

To configure multi-factor authentication, including passkeys, authenticator app, and SMS multifactor authentication, click the button below.

To find out more about multi-factor authentication, read here.

Configure multi-factor authentication

|--|

~	% Simplicity	Quit	
Set up multi-factor authentication			
	Select a default authentication metho	od	
Ģ	Authenticator app Use codes generated by an authenticator ap	Most secure	
Q	Text message Use codes sent by text message.	,	

Enter your mobile phone number. For overseas numbers select the country code from the dropdown menu and click <u>Continue</u>.

5

Once you receive the SMS/text, enter the sixdigit code provided.

Please note: exiting this page before entering the code will invalidate the code you've just been sent.

6

When the code has been entered correctly you'll see a message confirming your SMS/ Text authentication has been successfully activated.

Click Done to finish the



% Simplicity

Authentication has been set up

process.

You'll now need to use a text generated code every time you log in to your Simplicity account. Text message using +6421000123 is the default method you will use to verify your identity.

We recommend setting up multiple authentication methods. If one is not available, you will need a backup. You can manage your authentication preferences in settings.

