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Open the Simplicity web app on your computer or another device. Click on [Settings](#).

2

Click on [Configure multi-factor authentication](#).

3

Select [Authenticator app](#).

4

Open your authenticator app on your phone (or other device) and scan the QR code.

If you can't scan the QR code, click on [Unable to scan QR code?](#) and you'll be able to copy and paste the code directly into your authentication app.

5

Once you've successfully added Simplicity to your authenticator app it will generate a six-digit code. Enter the code into the boxes underneath the QR code on the MFA setup page.

When the code has been entered correctly you'll see a message confirming authentication has been set up.

You'll now need to use a code every time you log in to your Simplicity account.

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Here are examples of common authenticator apps.

Please note the code is not sent by text, but is generated via your chosen authentication app and resets every 30-60 seconds.

