

Open the Simplicity web app on your computer or another device. Click on <u>Settings</u>.

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Click on <u>Configure</u> <u>multi-factor</u> <u>authentication.</u>

Select <u>Authenticator</u> <u>app.</u>

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Open your authenticator app on your phone (or other device) and scan the QR code.

If you can't scan the QR code, click on <u>Unable to scan QR</u> <u>code?</u> and you'll be able to copy and paste the code directly into your authentication app.



Multi-factor authentication

Multi-factor authentication adds an additional layer of security to help protect your money.

To configure multi-factor authentication, including passkeys, authenticator app, and SMS multifactor authentication, click the button below.

To find out more about multi-factor authentication, read here.

Configure multi-factor authentication

Authenticator app Use codes generated by an authenticator app.



Scan QR code

 Scan the QR code using your authenticator app. Do not share this QR code with anyone.



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Once you've successfully added Simplicity to your authenticator app it will generate a sixdigit code. Enter the code into the boxes underneath the QR code on the MFA setup page.

When the code has been entered correctly you 'll see a message confirming authentication has been set up.

You'll now need to use a code every time you log in to your Simplicity account.

Here are examples of common authenticator apps.

Please note the code is not sent by text, but is generated via your chosen authentication app and resets every 30-60 seconds.